



IS-SAN-F007 – Wastewater Annual Report Form

Purpose: As per CLI-ECA 064-W601 Schedule E Section 4.6 the Owner shall prepare an annual performance report for the authorized system. The report must be submitted to the Director (MECP) on or before March 31st of each year and covers the period from January 1st to December 31st of the preceding calendar year. The report must also be submitted to the District Manager where a collection system overflow or spill of sewage has occurred in the reporting period.

Wastewater System ECA #	064-W601
Wastewater System Name	Town of Fort Erie Wastewater Collection System
Wastewater System Owner	Corporation of the Town of Fort Erie
Period Reported	January 1 st – December 31 st , 2023

If applicable, include a summary of all required monitoring data along with an interpretation of the data and any conclusion drawn from the data evaluation about the need for future modifications to the Authorized System or system operations.

Not applicable – Waiting for Ministry to issue guidance document.

Include a summary of any operating problems encountered and corrective actions taken.

Date	Location	Issue	Resolution
Nov 19, 23	3966 Erie Rd	Broken manhole Riser	Replaced broken riser
Jan 3, 23	3774 Mathewson	Damaged Tee	Replaced Tee
May 4, 23	359 Bowen Rd	Damaged Tee	Replaced damaged Tee
Feb 21, 23	2828 Arrowsmith Cr	IT Repair	Repaired and set to grade
Apr 12, 23	359 Bowen Rd	IT Repair	IT and riser repaired completed.
Dec 19, 23	340 Prospect	Main sewer back up	Flusher used to clear blockage
Dec 5, 23	145 Ridge Rd S	Manhole repair	Lowered lid to grade
Jul 24, 23	6 Wintemute St	Manhole repair	Replaced missing ring
Mar 15, 23	30 Russell	Manhole repair	Repaired and set to grade
Mar 6, 23	3651 Switch Rd	Manhole repair	Repaired and set to grade
Feb 25, 23	1 Hospitality Dr	Manhole repair	Repaired and set to grade
Jan 26, 23	4474 Erie Rd	Manhole repair	Repaired and set to grade
Mar 14, 23	Lavinia @ Waterloo	Manhole repair	Repaired and set to grade
Jan 3, 23	18 Jessie	Sewer back up	Offset joint repaired
Feb 20, 23	495 Daytona Dr	Sewer back up	Ponding at Tee, Added to washdown list
Mar 30, 23	627 Parkdale	Sewer back up	Obstruction removed from main sewer
Apr 14, 23	3299 Bethune Ave	Sewer back up	Replaced damaged inspection tee
Apr 15, 23	252 Ridge Rd S	Sewer back up	Broken free with flat rods / plunger
May 1, 23	23 Mary St	Sewer back up	Roots in pipe, town side lateral replaced
May 7, 23	1205 Kennedy Dr	Sewer back up	Stone in pipe removed by builder
May 16, 23	3651 Cutler St	Sewer back up	Replaced damaged riser



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Continued: Include a summary of any operating problems encountered and corrective actions taken.

Date	Location	Issue	Resolution
May 18, 23	446 Gorham Rd	Sewer back up	Roots and wipes in tee, Tee replaced
May 31, 23	329 Ashwood Ave	Sewer Back-up	Cut in IT and replace town side lateral.
Jun 21, 23	571 Pt Abino S	Sewer back up	Grease in pipe, flushed with flusher
Jul 5, 23	91 Butlers Ave	Sewer Back-up	Lateral deficiencies noted during inspection repaired by TOFE staff
Jul 9,23	1047 Kettle Crt	Sewer back up	Asphalt in IT, cleared with flusher
Jul 29,23	30 Wintemute St	Sewer back up	Roots in lateral, lateral replaced to main
Aug 29, 23	345 Ashwood Ave	Sewer Back-up	Cut in IT and replace town side lateral.
Oct 19,23	385 Albany St	Sewer back up	Grease removed from lateral
Nov 17, 23	181 Bertie	Sewer back up	Video showed lateral in good condition
Nov 22, 23	77 Lillian Pl	Sewer back up	Main sewer blockage, flusher cleared
Nov 22, 23	62 Lillian Pl	Sewer back up	Main sewer blockage, flusher cleared
Dec 18, 23	156 High St	Sewer back up	Repair to be made at later date
Dec 20, 23	22 Jessie	Sewer back up	Repair to be made at later date
Dec 23, 23	1145 Pettit Rd	Sewer back up	Spot repair made on damaged pipe
Dec 27, 23	3205 Grove Ave	Sewer back up	Grease build up cleared by auger
May 15, 23	68 Torrance St	Sewer lateral Inspection	Lateral deficiencies noted during inspection repaired by TOFE staff

Include a summary of all calibration, maintenance, and repairs carried out on any major structure, equipment, apparatus, mechanism, or thing forming part of the Municipal Sewage Collection System.

No calibration requirements at this time. Maintenance and repairs are outlined in other areas of this report.

Include a summary of any complaints related to the Sewage Works received during the reporting period and any steps taken to address the complaints.

Date	Location	Issue	Resolution
Mar 30, 23	636 Crescent Rd	BWV Installation	Owner had a BWV installed through subsidy program.
Oct 19, 23	3966 Erie Rd	Broken Manhole	Installed new riser ring
Dec 13, 23	1250 Evelyn Ave	Damaged Manhole Dish	Dish removed, proper one installed
Oct 17, 23	703 Lakeside Rd	IT Cap Broken	New cap installed to grade
Oct 17, 23	700 Lakeside Rd	IT Cap Broken	New cap installed to grade
Aug 24, 23	2870 Arrowsmith Crt	IT Cap Missing	New cap installed to grade
Oct 12, 23	3180 Hyman Ave	IT Cap Missing	New cap installed to grade
Dec 21, 23	22 Jessie St	IT Cap Needed	Repair to be made at later date
Jan 2, 23	365 Ridge Rd N	IT Cap Repair	Replaced cap
Jan 3, 23	3317 Jewell Ave	IT Cap Repair	Replaced cap
Jan 16, 23	527 Niagara Blvd	IT Cap Repair	Replaced cap.



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Continued: Include a summary of any complaints related to the Sewage Works received during the reporting period and any steps taken to address the complaints.

Date	Location	Issue	Resolution
Jan 24, 23	124 Torrance St	IT Cap Repair	Replaced cap.
Feb 15, 23	121 Rochelle Cres	IT Cap Repair	Replaced cap.
Feb 16, 23	3561 Canfield Cres	IT Cap Repair	Replaced cap.
Mar 23, 23	1080 Dipietro St	IT Cap Repair	Replaced cap.
Mar 28, 23	294 Oxford Ave	IT Cap Repair	Replaced cap.
Apr 5, 23	47 Derby Rd	IT Cap Repair	Flushed lateral and replaced cap.
Apr 12, 23	71 Ridgeway Rd	IT Cap Repair	Replaced cap.
Apr 25, 23	370 Jordyn Dr	IT Cap Repair	IT cap replaced.
May 1, 23	328 Highland Ave	IT Cap Repair	Replace IT cap.
May 2, 23	703 Lakeshore Rd	IT Cap Repair	Replace IT cap.
May 8, 23	407 Lakeside Ave	IT Cap Repair	IT cap replaced
May 8, 23	499 Ferndale Ave	IT Cap Repair	IT cap replaced
May 12, 23	401 Lakeside Ave	IT Cap Repair	IT cap replaced.
May 16, 23	3470 North Shore Dr	IT Cap Repair	IT cap replaced
May 16, 23	375 Ridgeway Rd	IT Cap Repair	IT cap replaced.
May 29, 23	309 Schooley Rd	IT Cap Repair	IT cleaned out with Vac Truck, IT cap replaced.
May 18, 23	290 North St	IT Cap Repair	IT cap replaced.
May 18, 23	355 Ferndale Ave	IT Cap Repair	IT cap replaced.
Jun 2, 23	15 Princess St	IT Cap Repair	IT cap replaced.
Jun 6, 23	328 Dufferin St	IT Cap Repair	IT cap raised to grade and replaced.
Jun 8, 23	383 Westwood Ave	IT Cap repair	IT cap replaced
Jun 8, 23	385 Westwood Ave	IT cap repair	IT cap replaced
Jun 8, 23	275 Ridge Rd S	IT cap repair	IT cap replaced
Jun 9, 23	344 Leask Ave	IT cap repair	IT cap replaced
Jun 12, 23	2798 Arrowsmith Cr	IT cap repair	IT cap replaced
Jun 12, 23	79 Sunrise Cr	IT cap repair	IT cap replaced
Jun 12, 23	370 Louise St	IT cap repair	IT cap replaced
Jun 1, 23	879 Canada Dr	IT Repair	IT cap replaced.
Jun 13, 23	2488 Utvich Pkwy	IT Cap Repair	IT cap replaced
Jun 15, 23	992 Ferndale Ave	IT Cap Repair	IT cap replaced
Jun 21, 23	265 Gilmore Rd	IT Cap Repair	IT cap replaced.
Jul 4, 23	1 Phyllis St	IT Cap Repair	IT cap replaced.
Jul 7, 23	352 Parkdale Ave	IT Cap Repair	IT cap replaced.
Jul 18, 23	3607 Carolinia Cr	IT Cap Repair	IT cap replaced.
Jul 19, 23	113 Stanton St	IT Cap Repair	IT cap replaced.
Jul 24, 23	2518 Ott Rd	IT Cap repair	IT cap replaced.
Jul 24, 23	2506 Ott Rd	IT Cap repair	IT cap replaced.
Jul 24, 23	0-4931 Lakeview Rd	IT Cap repair	IT cap replaced.
Oct 24, 23	656 Parkdale Ave	IT Cap Repair	New cap installed to grade
Oct 25, 23	708 Lakeside Rd	IT Cap Repair	New cap installed to grade
Oct 26, 23	147 Derbyshire Dr	IT Cap Repair	New cap installed to grade
Oct 31, 23	80 Sunrise Cr	IT Cap Repair	New cap installed and lowered
Nov 7, 23	3879 Lower Coach	IT Cap Repair	New cap installed



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Continued: Include a summary of any complaints related to the Sewage Works received during the reporting period and any steps taken to address the complaints.

Date	Location	Issue	Resolution
Nov 9, 23	33 Ellen St	IT Cap Repair	New cap installed
Nov 14, 23	3270 Charleston Dr	IT Cap Repair	New cap installed
Nov 23, 23	220 Bowen Rd	IT Cap Repair	Cap was replaced
Sept 6, 23	212 Dufferin St	Locate IT	IT was located
Aug 8, 23	193 Lakewood Ave	Locate Sewer	Video inspection completed to locate lateral
Aug 10, 23	271 Ridgeway Rd	Locate Sewer	Appt made for inspection
Aug 3, 23	350 Prospect Pt N	Lower IT	New cap installed to grade
Aug 29, 23	533 Lakeside Rd	Lower IT	Lowered to grade
Sept 25, 23	3776 Disher St	Lower IT	New cap installed to grade
Oct 27, 23	1454 Orchard Ave	Manhole Repair	Excavation to take place to expose
Dec 5, 23	145 Ridge Rd S	Manhole Repair	Lowered frame to grade
Oct 17, 23	654 Lakeside Rd	Missing IT Cap	New cap installed to grade
Nov 2, 23	3804 Rebstock Rd	Missing It Cap	Nothing found, no action required
Sept 12, 23	3723 Hazel St	Raise IT to Grade	Riser raised to grade
Oct 18, 23	354 Westwood Ave	Raise IT	Raised to grade
Aug 23, 23	584 Daytona Dr	Replace IT	New cap installed to grade
Aug 21, 23	159 Battery St	Replace It Cap	New cap installed to grade
Aug 23, 23	1182 Spears Rd	Replace It Cap	New cap installed to grade
Aug 31, 23	3733 Hazel St	Replace It Cap	New cap installed to grade
Sept 5, 23	1356 Garrison Rd	Replace It Cap	New cap installed to grade
Sept 15, 23	631 Ferndale Ave	Replace IT Cap	New cap installed to grade
Sept 25, 23	323 Highland Ave	Replace It Cap	New cap installed to grade
Jan 9, 23	104 Jarvis St	Sewer Back-up	Private issue, homeowner to contact plumber.
Jan 11, 23	104 Jarvis St	Sewer Back-up	Private issue, homeowner to contact plumber.
Jan 17, 23	319 Dufferin St	Sewer Back-up	Owner repaired private side lateral through subsidy program.
Jan 30, 23	87 King St	Sewer Back-up	Private issue, homeowner to contact plumber.
Feb 6, 23	158 Aberdeen St	Sewer Back-up	Private issues, homeowner to contact plumber.
Feb 7, 23	145 Champlain	Sewer Back-up	No issues with lateral, appears to be drainage issue.
Feb 9, 23	79 Albert St	Sewer Back-up	Issue with BWV, replaced through subsidy program.
Feb 10, 23	3988 West Main St	Sewer Back-up	Private issue, homeowner to contact plumber.
Feb 10, 23	276 Elmwood Ave	Sewer Back-up	Private issue, homeowner to contact plumber.
Feb 13, 23	1243 Garrison Rd	Sewer Back-up	Private issue, homeowner to contact plumber.
Mar 7, 23	51 Catherine St	Sewer Back-up	Private issue, homeowner to contact plumber.



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Continued: Include a summary of any complaints related to the Sewage Works received during the reporting period and any steps taken to address the complaints.

Date	Location	Issue	Resolution
Mar 7, 23	690 Fairview Rd	Sewer Back-up	Grease in lateral, flushed and cleaned.
Mar 10, 23	840 Parkdale Ave	Sewer Back-up	Slight grease build-up, flushed and cleaned lateral
Mar 10, 23	43 Queen St	Sewer Back-up	Private issue, homeowner to call plumber.
Mar 13, 23	3711 Crystal Beach Dr	Sewer Back-up	Private issue, homeowner to call plumber.
Mar 14, 23	35 Haun Rd	Sewer Back-up	Private issue (grease), homeowner to call plumber.
Mar 23, 23	3794 Ryan St	Sewer Back-up	No issue noted during video inspection, no action required.
Mar 23, 23	212 Jarvis St	Sewer Back-up	Private side issue, homeowner to contact plumber.
Mar 28, 23	241 Derby Rd	Sewer Back-up	Private issue, homeowner to contact plumber.
Mar 29, 23	17 Catherine St	Sewer Back-up	Private issue, homeowner to contact a plumber.
Apr 3, 23	3960 Village Creek Dr	Sewer Back-up	Private issue, homeowner to contact plumber.
Apr 11, 23	73 Drummond Cres	Sewer Back-up	Private side repairs completed by homeowner.
Apr 14, 23	3299 Bethune Ave	Sewer Back-up	IT repair completed.
Apr 15, 23	252 Ridge Rd S	Sewer Back-up	Town staff cleared blockage.
Apr 18, 23	3626 River Trail	Sewer Back-up	Blockage cleared, no issues noted during video inspection
Apr 19, 23	11 King St	Sewer Back-up	Private issue, homeowner to contact plumber.
Apr 19, 23	60 Riceland Rd	Sewer Back-up	Private issue, homeowner to contact plumber.
Apr 21, 23	386 Cherrywood Ave	Sewer Back-up	Private issue, homeowner to contact plumber.
Apr 24, 23	349 Oxford Ave	Sewer Back-up	Repairs completed on private side through subsidy program.
Apr 27, 23	55 Catherine St	Sewer Back-up	Private issue, homeowner to contact plumber.
Apr 28, 23	122 Lincoln St	Sewer Back-up	Homeowner completed repairs through subsidy program.
May 4, 23	1103 Green Acres Dr	Sewer Back-up	Private issue, homeowner to contact plumber.
May 7, 23	1205 Kennedy Dr	Sewer Back-up	Contractor to repair, under homeowners' warranty.
May 8, 23	1100 Concession Rd	Sewer Back-up	Private Issue, homeowner to contact plumber.
May 17, 23	266 Central Ave	Sewer Back-up	Debris cleaned out of IT, new cap installed.
May 18, 23	66 Idylewylde St	Sewer Back-up	Private side issue, homeowner to call plumber.



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Continued: Include a summary of any complaints related to the Sewage Works received during the reporting period and any steps taken to address the complaints.

Date	Location	Issue	Resolution
May 19, 23	336 Dufferin St	Sewer Back-up	Private side issue, homeowner to contact plumber.
May 20, 23	221 Emerick St	Sewer Back-up	Private side issue, homeowner to contact plumber.
May 23, 23	528 Lake St	Sewer Back-up	Private side issue, homeowner to contact plumber.
May 24, 23	1356 Garrison Rd	Sewer Back-up	No issue noted during video inspection, no action required.
May 25, 23	524 Ridge Rd N	Sewer Back-up	Private side issue, homeowner to contact plumber.
May 27, 23	614 Buffalo Rd	Sewer Back-up	Private side issue, homeowner to contact plumber.
May 30, 23	3642 Dominion Rd	Sewer Back-up	Private side issue, homeowner to contact plumber.
Jun 3, 23	393 Elmwood Ave	Sewer Back-up	Private side issue, homeowner to contact plumber.
Jun 6, 23	24 Lavinia St	Sewer Back-up	Homeowner completed repairs under the subsidy program.
Jun 12, 23	11 White Ave	Sewer Back-up	Private side issue, homeowner to contact plumber.
Jun 15, 23	27 Aberdeen Cr	Sewer Back-up	Private side issue, homeowner to contact plumber.
Jun 20, 23	762 Edgemere Rd	Sewer Back-up	Private side issue, homeowner to contact plumber.
Jun 21, 23	197 Gilmore Rd	Sewer Back-up	Private side issue, homeowner to contact plumber.
Jun 26, 23	442 Viking St	Sewer Back-up	Deficiencies noted in lateral, to be repaired by builder under homeowner warranty.
Jun 28, 23	414 Jarvis St	Sewer Back-up	Private side issue, homeowner to contact plumber.
July 4, 23	3924 Victoria Rd	Sewer Back-up	Private side issue, homeowner to contact plumber.
Jul 5, 23	9 Emerick St	Sewer Back-up	Private side issue, homeowner to contact plumber.
Jul 10, 23	3993 Elizabeth Rd	Sewer Back-up	Private side issue, homeowner to contact plumber.
Jul 19, 23	3779 Crystal Beach Dr	Sewer Back-up	Private side issue, homeowner to contact plumber.
Jul 20, 23	62 Radford Ave	Sewer Back-up	No access to lateral, problem no longer an issue, homeowner declined a video inspection.
Aug 2, 23	130 Catherine St	Sewer Back Up	IT cap in lateral causing blockage
Aug 9, 23	858 Canada Dr	Sewer Back Up	Private issue, owner to address
Aug 26, 23	143 Catherine St	Sewer Back Up	Private issue, owner to address



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Continued: Include a summary of any complaints related to the Sewage Works received during the reporting period and any steps taken to address the complaints.

Date	Location	Issue	Resolution
Sept 1, 23	30 Idylewylde St	Sewer Back Up	Private issue, owner to address
Sept 2, 23	965 Ferndale Ave	Sewer Back Up	Private issue, owner to address
Sept 12, 23	325 Rosewood Ave	Sewer Back Up	Private issue, owner to address
Jul 25, 23	170 Idylewylde St	Sewer Back-up	Private side issue, homeowner to contact plumber.
Jul 25, 23	2344 Stevensville Rd	Sewer Back-up	Private sump pump issue, homeowner had repairs completed.
Jul 30, 23	1144 Green Acres Dr	Sewer Back-up	Private side issue, homeowner to contact plumber.
Sept 29, 23	389 Brady Crt	Sewer Back Up	Private issue, owner to address
Oct 12, 23	3180 Hyman Ave	Sewer Back up	Private issue, owner to address
Oct 14, 23	3651 Cutler St	Sewer Back Up	Private issue, owner to address
Oct 16, 23	120 Central Ave	Sewer Back Up	Private issue, owner to address
Oct 19, 23	385 Albany St	Sewer Back Up	Grease in lateral causing issue
Oct 24, 23	1192 Pettit Rd	Sewer Back Up	Owner to clear and call for video
Nov 6, 23	41 Gilmore Rd	Sewer Back Up	Roots in private side lateral
Nov 6, 23	312 Emerick	Sewer Back Up	Owner to clear line and call for video
Nov 9, 23	221 Bowen Rd	Sewer Back Up	Private issue, owner had contractor repair
Nov 16, 23	1218 Garrison Rd	Sewer Back Up	Private issue, owner to address
Nov 17, 23	181 Bertie St	Sewer Back Up	Private issue, owner to address
Nov 20, 23	2440 Stevensville Rd	Sewer Back Up	Private issue, owner to address
Nov 21, 23	74 Grandview	Sewer Back Up	Main sewer back up caused blockage
Nov 21, 23	676 Grandview	Sewer Back Up	Main sewer back up caused blockage
Nov 22, 23	62 Lillian Pl	Sewer Back Up	Main sewer back up caused blockage
Nov 22, 23	77 Lillian PL	Sewer Back Up	Main sewer back up caused blockage
Nov 22, 23	258 High St	Sewer Back Up	Private issue, owner to contact plumber
Nov 23, 23	780 Grandview	Sewer Back Up	Main sewer back up caused blockage
Nov 23, 23	787 Grandview	Sewer Back Up	Main sewer back up caused blockage
Nov 23, 23	677 Grandview	Sewer Back Up	Main sewer back up caused blockage
Nov 30, 23	367 Bowen Rd	Sewer Back Up	Private side issue, owner to contact plumber
Dec 3, 23	532 Ridgeway Rd	Sewer Back Up	Wipes noted, main pulled to ensure clear
Dec 4, 23	101 Bertie St	Sewer Back Up	Private issue, owner given subsidy info
Dec 6, 23	1431 kam Rd	Sewer Back Up	Private issue, repaired by contractor
Dec 10, 23	28 Courtwright St	Sewer Back Up	Private issue cleared by owner
Dec 11, 23	310 Jarvis St	Sewer Back Up	Private issue to be repaired by owner
Dec 11, 23	4069 Michener Rd	Sewer Back Up	Private issue to be repaired by owner
Dec 14, 23	247 Bowen Rd	Sewer Back Up	Town lateral to be replaced at later date
Dec 18, 23	156 High St	Sewer Back Up	Town lateral to be replaced at later date
Dec 19, 23	568 Crescent Rd	Sewer Back Up	Roots in IT, Repair made, IT replaced
Dec 19, 23	340 Prospect Pt	Sewer Back Up	Flusher cleared main sewer blockage
Dec 20,23	22 Jessie St	Sewer Back Up	Private issue, subsidy given to owner



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Continued: Include a summary of any complaints related to the Sewage Works received during the reporting period and any steps taken to address the complaints.

Date	Location	Issue	Resolution
Dec 21, 23	937 Grandview Rd	Sewer Back Up	Private side issue, root in joint, subsidy given to owner
Dec 27, 23	3205 Grove Ave	Sewer Back Up	Private side ponding, cleared by plumber
Dec 28, 23	223 Crystal Plaza	Sewer Back Up	Broken plug removed causing back up
Dec 30, 23	111 Concession Rd	Sewer Back Up	Private issue, Home owner to clear and reschedule inspection
Dec 30, 23	984 Ferndale Ave	Sewer Back Up	Private issue, home owner provided subsidy package
Oct 17, 23	2622 Stevensville Rd	Sewer Bubbling	Sewer flushing in area, bad venting
Jan 11, 23	154 Champlain Dr	Sewer Lateral Inspection	Private issue, homeowner provided subsidy package.
Jan 31, 23	76 Albert St	Sewer Lateral Inspection	Private issue, repairs completed by homeowner.
Jan 31, 23	416 Graham Ave	Sewer Lateral Inspection	Private issue, repairs completed by homeowner.
Feb 3, 23	405 Schooley Rd	Sewer Lateral Inspection	Requested by Engineering, video inspection complete, no issues.
Feb 28, 23	3603 Switch Rd	Sewer Lateral Inspection	No Issues or action required.
Feb 28, 23	3571 Switch Rd	Sewer Lateral Inspection	No Issues or action required.
Feb 28, 23	3543 Switch Rd	Sewer Lateral Inspection	No Issues or action required.
Feb 28, 23	3515 Switch Rd	Sewer Lateral Inspection	No Issues or action required.
Feb 28, 23	3443 Switch Rd	Sewer Lateral Inspection	No Issues or action required.
Feb 28, 23	3429 Switch Rd	Sewer Lateral Inspection	No Issues or action required.
Mar 2, 23	3633 Switch Rd	Sewer Lateral Inspection	No Issues or action required.
Mar 2, 23	3752 Switch Rd	Sewer Lateral Inspection	No Issues or action required.
Mar 2, 23	4119 Niagara Pkwy	Sewer Lateral Inspection	No Issues or action required.
Mar 2, 23	4109 Niagara Pkwy	Sewer Lateral Inspection	No Issues or action required.
Mar 2, 23	3815 Switch Rd	Sewer Lateral Inspection	No Issues or action required.
Mar 2, 23	3647 Switch Rd	Sewer Lateral Inspection	No Issues or action required.
Mar 2, 23	3617 Switch Rd	Sewer Lateral Inspection	No Issues or action required.
Mar 28, 23	4189 Niagara Pkwy	Sewer Lateral Inspection	No Issues or action required.



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Continued: Include a summary of any complaints related to the Sewage Works received during the reporting period and any steps taken to address the complaints.

Date	Location	Issue	Resolution
Mar 28, 23	4215 Niagara Pkwy	Sewer Lateral Inspection	No Issues or action required.
Mar 28, 23	4159 Niagara Pkwy	Sewer Lateral Inspection	No Issues or action required.
Mar 28, 23	4149 Niagara Pkwy	Sewer Lateral Inspection	No Issues or action required.
Mar 29, 23	3457 Switch Rd	Sewer Lateral Inspection	No Issues or action required.
Mar 29, 23	4259 Niagara Pkwy	Sewer Lateral Inspection	No Issues or action required.
Mar 29, 23	3477 Switch Rd	Sewer Lateral Inspection	No Issues or action required.
Mar 29, 23	3437 Switch Rd	Sewer Lateral Inspection	No Issues or action required.
Mar 29, 23	4279 Niagara Pkwy	Sewer Lateral Inspection	No Issues or action required.
Mar 29, 23	4239 Niagara Pkwy	Sewer Lateral Inspection	No Issues or action required.
Apr 13, 23	162 Niagara Pkwy	Sewer Lateral Inspection	Grease build-up in private side lateral, homeowner to have a plumber clean it out.
May 15, 23	751 Albany St	Sewer Lateral Inspection	Private side issues, homeowner to contact plumber.
May 19, 23	325 South Mill St	Sewer Lateral Inspection	No issues with lateral, no action required.
Jun 26, 23	3679 East Main St	Sewer Lateral Inspection	Homeowner completed repairs under the subsidy program.
Jul 4, 23	1 Phyllis St	Sewer Lateral Inspection	Private side issue, homeowner to contact plumber.
Jul 4, 23	397 Maplewood Ave	Sewer Lateral Inspection	Private side issue, homeowner to contact plumber.
Jul 18, 23	3132 Evadere Ave	Sewer Lateral Inspection	Sump connected to sanitary, homeowner provided subsidy information to disconnect.
Jul 25, 23	663 Parkdale Ave	Sewer Lateral Inspection	No issue noted during video inspection, no further action required.
May 16, 23	238 Henrietta St	Sewer Smell	Private side blockage noted, homeowner to call plumber for repairs,
May 18, 23	386 Cambridge Rd W	Sewer Smell	Private side venting issue, homeowner to contact plumber.
May 24, 23	11 Dufferin St	Sewer Smell	Unable to complete inspection, no one home for scheduled visit.
Jul 6, 23	11 Dufferin St	Sewer Smell	Private issue with basement floor drain, homeowner to have corrected.
Jul 10, 23	3988 Alexandra Rd	Sewer Smell	No one home at time of visit, homeowner did not call in again.



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Continued: Include a summary of any complaints related to the Sewage Works received during the reporting period and any steps taken to address the complaints.

Date	Location	Issue	Resolution
Jul 20, 23	2830 Stevensville Rd	Sewer Smell	Private side venting issue on internal plumbing.
Jul 26, 23	104 Dominion Rd	Sewer Smell	No smell noted at time of inspection, may be private venting issue.
Aug 3, 23	17 Queen St	Sewer Smell	No smell noted, possible venting issue
Aug 4, 23	3795 Terrace Ln	Sewer Smell	Flusher in area, bad venting
Aug 16, 23	237 Cherryhill Blvd	Sewer Smell	Nothing noted, IT cap lower to grade
Sept 7, 23	340 Prospect Pt Rd	Sewer Smell	No issue at time of visit
Sept 22, 23	50 Gilmore Rd	Sewer Smell	No issues upon arrival, no action required
Oct 4, 23	713 Niagara Blvd	Sewer Smell	Dish installed and sewer flushed
Oct 19, 23	4028 Erie Rd	Sewer Smell	Dished installed in 2 manholes
Nov 1, 23	450 Lakeview	Sewer Smell	Sewer running fine, private issue
Nov 2, 23	96 Jarvis St	Sewer Smell	Isolated to one sink, private issue
Nov 7, 23	3659 Cutler St	Sewer Smell	Nothing found
Nov 27, 23	202 Dufferin St	Sewer Smell	Flusher in area causing smell, bad venting
Nov 29, 23	1283 Phillips	Sewer Smell	Flusher in area causing smell, bad venting
Dec 29, 23	3782 Nigh Rd	Sewer Smell	Nothing found, possibly from recent rain
Dec 13, 23	3823 Terrance Ln	Stuck Manhole Lid	Repaired
Aug 15, 23	45 Gilmore Rd	Video Inspection	Owner request. Dry trap causing smell.
Aug 17, 23	51 Forsythe St	Video Inspection	Private issue, owner to address. Roots in lateral causing blockage
Aug 17, 23	394 Bowen Rd	Video Inspection	Owner to contact t proceed with subsidy if
Aug 23, 23	41 Malkin Ave	Video Inspection	Private side issues fixed by owner
Aug 30, 23	355 Ridgeway Rd	Video Inspection	Owner request, no issues noted
Oct 18, 23	584 Daytona Dr	Video Inspection	Video to install BWV through subsidy
Oct 19, 23	2212 Stevensville Rd	Video Inspection	Unknow cause of sewer issues, private issue
Oct 30, 23	400 Buffalo Rd	Video Inspection	Sump pump line, no action required
Nov 7, 23	10 Mary St	Video Inspection	Nothing found, owner requested
Nov 7, 23	575 Central Ave	Video Inspection	Owner requested for size and condition
Nov 21, 23	220 Bowen Rd	Video Inspection	Owner to clear and reschedule
Nov 27, 23	756 Grandview Rd	Video Inspection	All clear no action required
Dec 4, 23	3982 West Main St	Video Inspection	Owner request lateral inspection, no problems found
Jan 4, 23	3838 Rebstock Rd	Water in Basement	Ground water issue, no action required.



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Include a summary of all Alterations to the Authorized System within the reporting period that are authorized by this Approval including a list of Alterations that pose a Significant Drinking Water Threat.

No alterations pose a Significant Drinking Water Threat. 2023 alterations summarized below:

Location (Project Name)	Alteration Summary	Status
Southridge Meadows	Installation of sanitary sewers for South Ridge Meadows Subdivision.	Construction complete.
Harbour Town Village	Installation of sanitary sewers for Harbortown Village development.	Construction complete.
726 Gorham	Installation of 200mm PVC sanitary sewer	Construction complete.

Note: Construction Project details included in appropriate Ministry Future Alteration Forms.

Include a summary of all Collection System Overflow(s) and Spill(s) of Sewage, including:

- a) Dates;
- b) Volumes and durations;
- c) If applicable, loadings for total suspended solids, BOD, total phosphorus, and total Kjeldahl nitrogen, and sampling results for E.coli;
- d) Disinfection, if any; and
- e) Any adverse impacts and any corrective actions, if applicable

No Collection System Overflows in 2023. Sewage bypass pumping in 2023 include the following:

Date	Location	Volume/Duration	Sample Results	Disinfection	Adverse Impacts / Corrective Actions
Jan 4, 2023	Nigh Road – Due to rain and snow melt	213.75m ³ / 2.25 hrs	By-Pass Discharge - TSS 28mg/L - BOD 10 mg/L - Total Phosphorous N/A - Total Kjeldahl Nitrogen 3.9 mg/L - E coli >12098 CFU/100m	Chlorine Pucks	N/A



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Include a summary of efforts made to reduce Collection System Overflows, Spills, STP Overflows, and/or STP Bypasses, including the following items, as applicable:

- a) A description of projects undertaken and completed in the Authorized System that result in overall reduction or elimination including expenditures and proposed projects to eliminate overflows with estimated budget forecast for the year following that for which the report is submitted.
- b) Details of the establishment and maintenance of a PPCP, including a summary of project progresses compared to the PPCP's timelines.
- c) An assessment of the effectiveness of each action taken.
- d) An assessment of the ability to meet Procedure F-5-1 or Procedure F-5-5 objectives (as applicable) and if able to meet the objectives, an overview of next steps and estimated timelines to meet the objectives.
- e) Public reporting approach including proactive efforts.

- a) 2023 Manhole Relining Pilot Project 9-SA03-0010 River Trail using a Polyurea Synthetic Liner to reduce inflow and infiltration (I&I), thereby increased the life span of the infrastructure Cost: \$20,340. Budget allocation for manhole relining in the year 2024, with an estimated total budget of \$400,000, targeting approximately 20 manholes.
Expected ROI: The expected Return on Investment (ROI) is anticipated to be 4 years due to reduced treatment costs resulting from the improved infrastructure.
Sewer Flow Monitors - the flow monitors are utilized to identify areas of concern related to Inflow and Infiltration (I&I) within the sewer system. Cost: \$59,826
2023 Extraneous Flow Reduction Program – Subsidy provided to homeowners to reduce extraneous flow by eliminating weeper connections, illegal sump pump connections, broken laterals and installing back water valves to help prevent basement flooding during sewer surcharge events.
2023 - \$38,653 2024 Budget - \$50,000
2024 – Wastewater Capital Works Projects Budget – \$1,632,000
- b) PPCP Not applicable – No combined sewers.
- c) Sewer flow monitoring detect patterns and anomalies that indicate potential issues in the system such as I&I Detection, Capacity Planning, Asset Management and Risk Management.
- d) Procedure F-5-5 – Not applicable (no combined sewers). Procedure F-5-1 – Not applicable.
- e) The municipality communicated proactive efforts to improve the sewer infrastructure to the public during capital budget meetings.

As required under Schedule E Section 4.7 This report will be made available by June 1st of the same reporting year, to members of the public without charge by publishing the report on the internet.

This report will also be made available on request and without charge, to members of the public who are served by the authorized system.